ATTENTION

Sanitary Sewer Smoke Testing & Sewer Survey
Fishersville Sanitary Sewer Customers

August 26, 2020

During the period of August 27 – September 30, 2020, inspection crews from Augusta County Service Authority will be conducting a smoke test of the sanitary sewer system in the area near your home or building.

An important task of the survey will be the smoke/fog testing of sewer lines to locate connections, breaks, and defects in the sewer system. The whitish smoke/fog that you may see coming from vent stacks on homes or other structures or from holes in the ground is NON-TOXIC, HARMLESS, ODORLESS AND CREATES NO FIRE HAZARD. The smoke should not enter a home or other structure unless there are defects in the plumbing or empty drain traps in the building.

If smoke associated with the testing enters your home or other structure, you should not be alarmed. You should contact a member of the smoke testing crew working near your home, or the representative of the Authority whose name and phone number are listed at the end of this notice. The members of the smoke testing crew will be wearing fluorescent vests and identification badges, and would be pleased to check as to where and why the smoke entered your home. To reduce the possibility that smoke will enter your home or other structure, you should pour water into seldom used floor drains or other plumbing fixtures in the basement of the building. This will reduce the potential for smoke, as well as sewer gases or odors entering the building. If smoke/fog from the testing enters your home, you may simply open a window and let it vent outside.

The testing takes about thirty minutes to complete. Photographs will be taken of leaks occurring in the system. Some sewer lines and manholes are located on the backyard easement property lines. Whenever these lines require investigation, members of the inspection crews will need access to the easements for the sewer lines and manholes. Homeowners do not need to be home and the workmen will not need to enter your house.

Your cooperation in this survey is greatly appreciated. If you have any questions or concerns, please feel free to contact our Customer Service Department at (540) 245-5681.

Thank you,

Chad Hammer, Collection and Distribution Supervisor

cc:
Sharon Simmons, Customer Service Supervisor
Jesse Roach, Director of Field Operations
William Monroe, Director of Engineering