

AUGUSTA COUNTY SERVICE AUTHORITY



FIELD OFFICE: 140 Hornet Road, Fishersville Virginia 22939-3413 PHONE: 540-245-5200 FAX: 540-885-8784

CUSTOMER NOTIFICATION Sewer Lateral Rehabilitation

March 2, 2017

Sewer Lateral Connections Rehabilitation Project in Meadows Neighborhood Mount Sidney, VA

RE: Mt. Sidney Sewer Lateral Line Rehabilitation Project

Dear Customer:

Starting on March 6, 2017, contractors from Prism Contractors and Engineers will be rehabbing several sewer lateral connections in the Meadows neighborhood in Mt. Sidney. The project is scheduled to be completed by May, 2017. During the rehabilitation process, Seawright Springs Road, Roller Avenue, Valley View Drive, Robin Lane, and Route 11 in Mt. Sidney may be partially closed in order to perform the rehabilitation work. The roadways will be closed only while contractors are on site and will be reopened at the the end of each work day. The Service Authority and Prism will make every effort to minimize any inconvenience to home owners in regards to access to their homes.

During the sewer lateral rehabilitation process, you may be asked to minimize sewage usage (flushing toilets, washing clothes, using the sink, showering etc.) for several hours during working hours to prevent any back-ups. You will be notified before any planned disruption in service and your sewage connection will be restored by the end of the work day.

If you have any questions or concerns, please feel free to contact our Customer Service Department at (540) 245-5681 or visit the Augusta County Service Authority website for project updates www.acsawater.com.

Sincerely,

Chad Hammer,
C&D Supervisor

cc: Steve McAllister, Field Operations Superintendent
Susan Gentry, Customer Service Supervisor
Chad Hammer, C&D Supervisor
Bryan Rieckmann, Field Utility Engineer

CHARTERED MARCH 1966